



April 7, 2022

Dear Valued Customer:

Worthington Industries has received a Field Advisory from RegO for a potential defect that relates to operation of RegO 9101D and 9102R Series Service Valves (vapor withdrawal).

RegO has become aware of a reported leak at the bonnet-to-body connection of the 9101D and 9102R Series Service Valves. RegO has found the potential for under-spec assembly torque of the bonnet that could potentially lead to a leak at the bonnet-to-body connection.

Worthington Industries has determined that you may have cylinders from the affected valve production range, RegO 9101D/R and 9102D/R Series Service Valves produced between October 2021 through January 2022 (manufacturing dates 10C21, 01B22, 01D22) may be defective.

We ask that you read the attached RegO Field Advisory and follow the instructions supplied by RegO. The attached Field Advisory defines the issue and date codes as well as the instructions on what steps should be taken. Please contact RegO at 336-449-7707 or regolpgh3@regoproducts.com if you have any questions.

Thank you for your assistance in this matter, if you have additional questions please contact your local Worthington Industries representative.

Sincerely,

Paul E Newberry

Paul E. Newberry
Compliance and Regulatory Manager
Worthington Industries, Pressure Cylinders

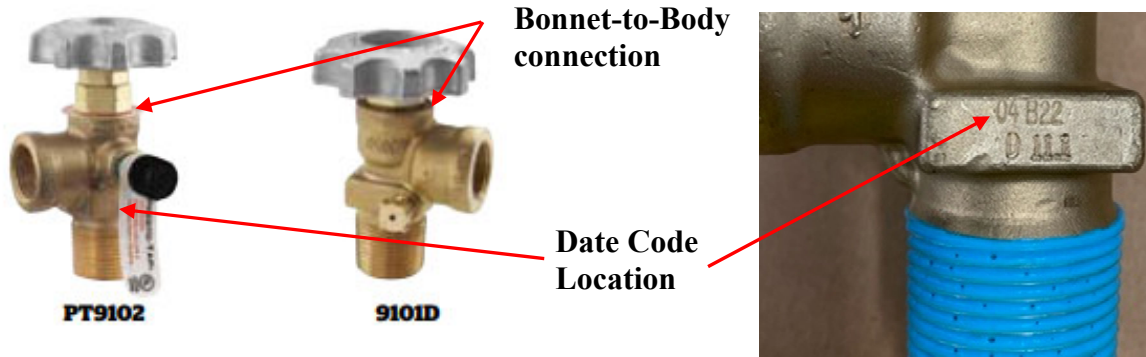


Field Advisory – Vapor Withdrawal Service Valves **04/06/2022**

We have become aware of a reported leak at the bonnet-to-body connection in a very small number of the 9101D and 9102R Series Service Valves. We have found the potential for under-spec assembly torque of the bonnet that could potentially lead to a leak at the bonnet-to-body connection in the 9101D and 9102R Series Service Valves with manufacturing date codes matching 10C21, 01B22 or 01D22. The date code is marked on a wrench flat. The affected RegO Multi-Valve model numbers are:

009101D11.1	009101R10.6	009101R11.7	D009101DT11.1
009101D11.7	009101R11.1	009102RT11.0	D009102DT11.1

Although only a few valves have been found to be affected, out of an abundance of caution we recommend using a torque wrench to tighten the bonnet-to-body connection on all valves marked with the above date codes that have not been installed in an active system to 500 in-lbs **in a counter-clockwise rotation** while using a backup wrench on the valve body wrench flats. The system (including the valve) will be required to be tested upon installation in accordance with NFPA 58-2020 section 6.17. Valves that are in active systems, that have been leak checked at installation, have no further course of action required and will continue to function properly.



Should you have any questions, please contact your distributor or customer service at 336-449-7707 or regolpgh3@regoproducts.com.
Sincerely,

Thom Hegman
Technical Advisor



100 RegO Drive, Elon, NC 27244 USA